



INTERCULTURAL MEDIATOR COURSE

ICM 01/19: 07th to 18th Oct. 2019

Motta di Livenza (Italy)

Course Description

1. Bottom Line Up Front	
<p>Although a number of programs, courses and training on Civil Military Cooperation issues exist, the current globalization trends, mass movements, climate change, International crime, brought to the surface a wide array of new challenges and new training gaps to be filled from a Crises Response Operations point of view. In the light of NATO contribution to a Comprehensive approach to CROs, this course is aimed to fill these gaps.</p>	
2. Description	
<p>The Intercultural Mediator Course (ICMC), built in close cooperation with relevant academic actors, is designed to remain flexible and modular in nature to better adapt to the new constantly and rapidly evolving scenarios. Additionally, the course will also benefit from the experience of subject matter experts who have performed intercultural mediation across different scenarios.</p> <p>The four, intertwined pillars of this new educational tool are:</p> <ol style="list-style-type: none"> 1. Geo-strategic context, anthropological principles and intercultural competences; 2. Communication & Negotiation principles; 3. Intercultural Mediator & CIMIC; 4. Psychological and sociological principles. <p>Educational methodology is based on theoretical lectures aimed to achieve an interactive participation, case study analysis both in the individual and group forms, topic discussion in syndicate groups and plenary sessions, application of techniques through the development of practical exercise in syndicate groups. The student's evaluation will be based upon the results of the practical exercises and a final written test.</p>	
3. Aim of the Course:	
<p>The course is aimed to fully engage students into the complexity of the current and more relevant geo-strategic scenarios and provide basic knowledge and competences to fulfil the role of the intercultural mediator as the main facilitator for the establishment of an effective liaison between military actors and the ample complex and intercultural domain of the non-military actors.</p> <p>The secondary purpose is to enhance CIMIC personnel skills & capabilities to face the new challenges of modern Theatres of Operations from hybrid threats to mass migrations, from Climate change to Trans-national criminal activities.</p>	
4. Type of Application:	5. Location
Class interactive presentations, open guided discussions, syndicate work.	MNCG HQs – via Riviera Scarpa, 75 31045 Motta di Livenza (Italy)
6. Course Dates & Working hours (residential):	
IMC 01/19: 7th to 18th Oct 2019	08.00-16.30 from Monday to Thursday 08.00-12.00 on Fridays
7. Applications:	
<p>Return the application form plus the Questionnaire (available @ www.cimicgroup.com) not later than:</p> <p style="text-align: center;">20 Sep. 2019</p> <p>to: cj7@cimicgs.nato.int;</p> <p>Note: "first come, first served" policy applies; nevertheless, Course Director maintains overall responsibility on student selection process in accordance with NATO and MNCG priorities. The submission of an application does not guarantee a place in the course.</p>	
8. Tuition fee:	



Full course Tuition fee is:

- € 200 for military & civilian MoD personnel coming from MNCG contributing Nations;
- € 300 for remaining personnel.

It includes transportation from and to airport/railway-station on arrival and departure days (see paragraph 17), course materials, group photo, shuttle service from/to hotels^(*), social ice-breaker, coffee breaks, stationery, admin and protocol support, use of training facilities and a shared internet access point in the classroom.

(*) only from hotels listed by MNCG

N.B.

No sponsorship programs are available for this course.

9. Coordination:

Additional info can be requested to:

<ul style="list-style-type: none"> - LTC Massimiliano SILLI - Phone: 0039 0422 280 115 - E-mail: massimiliano.silli@cimicgs.nato.int 	<ul style="list-style-type: none"> - WO Domenico MALORGIO - Phone: 0039 0422 280 130 - E-mail: ci7@cimicgs.nato.int
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10. Subjects Covered:

<ul style="list-style-type: none"> - Fundamentals of IHL; - NATO challenges in the current geo-strategic context; - Social anthropology Principles; - Applied Anthropology (CIMIC implication of building & management of a Social network); - The landscape as an expression of culture; - Geographical and socio-cultural dynamics; - Cultural Insight on specific Geo Strategic areas – Balkans; - Cultural Insight on specific Geo Strategic areas – MENA; - The biological and cultural basis of human behavior; - How behavior is changing in relation to technology and global changes; - The importance of gestures in different cultures; - Communication & Negotiation principles; - Communication & Negotiation in intercultural context. Strategies & techniques; - The importance of active listening, from empathy to exotopy; 	<ul style="list-style-type: none"> - Intercultural Communication & Negotiation applied to CIMIC context; - NATO Civil Military Cooperation, aim, tasks & principles; - Intercultural Mediator (ICMC) Profile: Role & Competences; - The role of the ICMC in support of CIMIC in the light of the dual use concept; - Irregular migration to Europe southern flank; - Civilian ICMC in the context of migration management. Role, profile, capabilities, challenges, mediation techniques, expectation management, best practices; - Capability to read own and other emotions, understand and identify the emotional impact during an activity, effectively develop and manage a relation in accordance to the specific context; - Understand main factors of stress connected to the specific role. Learn how to discover and handle stress factors; - Intercultural Communication through a Language Assistant;
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11. Methodology:

<p>Theory: Formal/informal lectures of 50 minutes aimed at the second and third cognitive level of instruction.</p>	<p>Practice: Syndicate work in the form of a discussion / exercise covering the daily subjects.</p>	<p>External contributions: Guest Speakers Guest Instructors</p>
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12. Learning Objectives:

<p>Upon completion of the course students must be able to:</p> <ul style="list-style-type: none"> - Describe CIMIC doctrine and associated concepts; - Define the NATO challenges in the current 	<ul style="list-style-type: none"> - Balance cleverly empathy & isotopy as communication tools; - Interact with the civil dimension making use of communication and negotiation principles & techniques;
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geo-strategic context; - Apply an anthropological model to build & manage a social network;	- Cooperate with the military staff using integrated procedures together with communication & negotiation principles.
13. Pre-requisites	
<ul style="list-style-type: none"> - The nominees should be military (OR5 and above) or equivalent civilian personnel who are or will be appointed to a CIMIC assignment from tactical to strategic level. The course is also open to civilians with a vested interest in civil military interaction and intercultural communications; - Cost-effectiveness: Maximum number of students is 25 and the minimum is 15. These numbers are considered sufficient for answering current NATO training needs in this domain; - English language proficiency as depicted below IAW STANAG 6001: SLP (3/3/3/2); 	
14. Personal Qualifications	
<p>Military attendees must have attended a military school / academy: Priority 1 will be given to military personnel assigned or selected for assignment to a CIMIC or CIMIC related appointment in a deployed NATO HQ or unit - Priority 2 will be given to military personnel assigned or selected for assignment to a CIMIC or CIMIC related appointment in a static NATO HQ or unit; Priority 3 will be given to military personnel assigned or selected for assignment to a CIMIC or CIMIC related appointment in a National HQ or unit.</p> <p>Civilian students should have a comparative degree of education: Priority 1 will be given to IOs/GOs/NGOs Representatives.</p> <p>Any other application will be scrutinized on a case by case base. CVs are suggested to help the selection process. No sponsorship programs exist for this course.</p>	
15. Assessment & Grading Policy:	
<p>All participants are expected to uphold the following classroom requirements:</p> <ol style="list-style-type: none"> 1. Active participation in class and all group work assignments; 2. On • time attendance of all sessions (waivers authorized by the Course Director); 3. A multiple choice test based on the Course content will be held during the course. <p>The final grading list will be issued by the Course Director based on the outcome of the final test (multiple choice, based on the Course content) and the student performance evaluated by the Instructors.</p>	
16. Accommodation:	
<ul style="list-style-type: none"> - Unless differently agreed, Hotel booking remains a student responsibility. MNCG Protocol Office (protocol@cimicgs.nato.int) can assist the booking process, providing a list of Hotels which grant special fares to MNCG students. The Hotels listed by MNCG Protocol Office will be connected to the course premises by a free daily shuttle bus. Italian military personnel will be accommodated in Barracks Quarters unless differently requested; 	
17. Transportation:	
<ul style="list-style-type: none"> - Travel arrangements and costs are a student responsibility, including visa arrangement procedures for non EU citizens; we recommend you to contact your National Authorities to find out what immigration provision applies to you. - On the Sunday before the course starts, Military Shuttle buses will be available to transport students to the Barracks / Hotels as follows: Venice Int. Airport departures: h.13:00 and h. 19:00 local time; Treviso Int. Airport departures: h.14:30 and h. 18:00 local time; Venice/Mestre Railway Station dep. : h.13:30 and h. 18:00 local time; <p>if requested through the Admin form (check arrangements with MNCG Protocol Office protocol@cimicgs.nato.int).</p> <ul style="list-style-type: none"> - Daily Shuttle service from Hotels to the Course premises is provided by MNCG during the course (see para 16) 	
18. Dress Code:	
<ul style="list-style-type: none"> - Combat uniform for military personnel, smart casual/casual for civilians. - On the last day military personnel is allowed to attend the course in civil clothes. 	

19. Security Clearance:

The Course content is : non sensitive info releasable to course attendees.

20. Visa Requirements

Every participant is required to check with his/her country's appropriate authorities whether he/she needs a VISA for entering Italy. No invitation letters can be provided by this HQ;

21. Medical Assistance:

- Medical Assistance is granted free of charge for EU nationals through the European Health Insurance Card or through proper document (contact your own National Health Service).
- Non EU Citizens are advised to stipulate a Medical insurance for the whole period.